Personas & User Task List

The three people involved with the design and implementation of the project are Michael Siebert, the designer and developer of the site/system. The second person is Austin Pittman, the owner of Faith-Based Services, who is involved in the overall flow of the website and the one who will respond to the service requests to finalize the schedule. The third person will be our tester/user, who is yet to be determined and will be required to complete the following tasks per the user task list.

This task list will be completed in a controlled environment with Michael present to monitor certain results from the page and to verify the email system will be working. There will be little physical requirements, just to navigate the site and test its functionality. An exact date has yet to be determined.

Task 1:

-Navigate to the Faith-Based Services Homepage

-Go to the Account /New Customer sign-up button.

-Fill out all the tabs required to establish a new account.

-Click complete.

-Confirm a confirmation email was sent to your inbox & verify the link.

-Leave the page.

Task 2:

-Go to the Member/Customer login section.

-Go to the About Page, watch the videos, and ensure they work.

-Go to the Tutorials page and download/load pdf of example projects and material lists.

-Go to the links page to verify the links are routed to the correct source.

-Go to the referral section and fill out a referral sheet, you can use your same email address for testing purposes, and verify the email was received.

Task 3:

-Go to the Member/Customer login section

-Select Create a new project.

-Fill out the information and upload a sample picture provided from the sample house file

-Fill out the services requested section; it is your choice of the services.

-Type in any test notes in the notes section.

-Click send information.

-Verify that the email was sent.

Task 4:

-Fill out the survey on the entire site for feedback.